

Shantelle Clarke
D S Laser Clinic Ltd
102 Harley Street
London
W1G 7JB

30 September 2025

Our Ref: 35548

Dear Shantelle Clarke,

Supplementary Information to the Initial Application for the Premises Licence at D S Laser Clinic Ltd, 758 Harrow Road, NW10 5LE

Further to the representation from the Licensing Authority on 20 August 2025, I wish provide further supplementary evidence.

On Sunday, 24 August 2025, I was on duty carrying out my responsibilities in relation to the Notting Hill Carnival.

At approximately 13:35 hours, I observed that the premises known as Diamond Skin Clinic had a stall operating at the front of the premises, selling Jamaican patties to members of the public predominantly attending/leaving the carnival. A portion of the stall was positioned on the public highway, causing obstruction.



Ms Clarke was present at the time and was advised that she was not permitted to trade on the public highway without holding a valid street trading licence. Furthermore, when questioned, Ms Clarke was unable to confirm whether she was registered as a food business operator with the Food Safety Team.

On 3 September 2025, the Licensing Authority received information from the Food Safety Team stating that Shantelle Clarke had submitted a retrospective food registration form for Shantelle Patties received 27 August 2025. The following details were provided:

First Name: Shantelle

Surname: Clarke

Date of birth: [REDACTED]

Email address: [REDACTED]

Mobile/daytime telephone number: [REDACTED]

Address: 758 Harrow Road, London, NW10 5LE

Visit on 18 September 2025

On Thursday 18 September 2025 at 10:58hrs, I conducted a visit to the premises accompanied by [REDACTED] Environmental Health Officer Trainee Regulatory Services. At the time of our visit the premises was open to the public. On entering the premises, a member of staff was present behind the reception desk. He confirmed that treatments were available on the day and presented the below leaflet with the treatment price list.

SKIN TREATMENT PRICES

SKIN WHITENING

Treatment	Prepay 1
IV drip	£300.00

NON-SURGICAL FACE LIFTS

THREADS

Treatment	Price
1/2 Face / Neck / Forehead £450	£450.00
Full face £1500	£1500.00

INJECTABLES PRICES

ANTI-WRINKLE INJECTABLES

Treatment	Price
Forehead Lines	£129.00
Crow's Feet	£129.00
Frown Lines	£149.00
Anti-Wrinkle 2 Areas	£189.00
Anti-Wrinkle 3 Areas	£249.00
Anti-Wrinkle 3 Areas (high dose)	From £299.00
Additional units (+5 units)	£20.00

DERMAL FILLERS

Ultra 1ml	£249.00
Ultra 2ml	£449.00
Ultra 3ml	£1599.00
Ultra 4ml	£799.00
Mini non-surgical face lift (up to 5ml Ultra)	£999.00
Full non-surgical face lift (up to 8ml Ultra)	£1499.00

SEMI PERMANENT MAKE UP

Consultation (redeemable against aesthetic procedures)	£50.00
Beauty Spots	£200.00
Perfect brows 'hair by hair' simulation *	£295.00
Perfect brows Ombre effect *	£295.00
Microblade Brows *	£295.00
Fine eyeliner (upper or lower) *	£150.00
Thin eyeliner (both upper and lower) *	£190.00
Thick eyeliner (upper or lower) *	£190.00
Thick eyeliner (both upper and lower) *	£355.00
Super thick eyeliner (upper) *	£380.00
Super thick eyeliner (both upper and lower) *	£450.00
Thick eyeliner with accent colour (upper) *	£490.00
Winged eyeliner	£800.00
Thick eyeliner with accent colour (both upper and lower) *	£850.00
Natural lip contour definer *	£495.00
Natural lip contour definer & lip blush shading *	£555.00
Natural lip contour definer & full lip tint *	£730.00
Lip neutralization * (up to 3 treatments)	£800.00
Colour boost 1 application (brows / eyes / lip blush)	£170.00
Colour boost 2 applications (within 3 months)	£255.00
Colour boost 2nd application (if booked separately)	£150.00

SEMI PERMANENT MAKE UP

Colour boost 1 application (full lip tint)	£235.00
Colour boost 2 applications (full lip tint within 3 months)	£475.00
Colour boost 2nd application (full lip tint if booked separately)	£175.00
Colour boost 1 application (dark lip neutralisation)	£335.00
Colour boost 2 applications (within 3 months)	£500.00
Colour boost 2nd application (if booked separately)	£225.00

TATTOO REMOVAL PRICES

Treatment	Single Treatment	Pre-pay 6 or more Sess 25%	Pre-pay 10 or more Sess 50%
Exosomes	£150.00	£112.50	£75.00
Small area (5-10cm)	£75.00	£56.25	£37.50
Medium area (10-20cm)	£150.00	£112.50	£75.00
Large area (20-30cm)	£225.00	£168.75	£112.50
Extra (Legs 20-30cm)	£300.00	£225.00	£150.00
Patch test	£50.00		

*Note: Exosomes are used for skin rejuvenation, reducing fine lines, improving skin texture, and promoting collagen production. Results are visible after the first treatment, with continued improvement over the course of the treatment series. Exosomes are used in conjunction with other treatments for optimal results. Exosomes are used in conjunction with other treatments for optimal results. Exosomes are used in conjunction with other treatments for optimal results.

Exosomes Therapy

Mini Exosome Therapy	Pre-pay 6 or more Sess 25%
Full Exosome Therapy	£600.00

Blood Test

Pre-test Blood Test	£150.00
Post-test Blood Test	£100.00

FRAXEL LASER TREATMENT

Legs	£700.00
Arms	£700.00
Full Face, Neck & Decolletage	£1800.00
Face & Neck	£1300.00
Full Face or Decolletage	£950.00
Two Hands	£650.00
Patch Test	£150.00
Face	£500.00

OPENING TIMES

Monday	10:00 - 19:00	Thursday	10:00 - 19:00	Sunday	10:00 - 18:00
Tuesday	10:00 - 19:00	Friday	10:00 - 19:00		
Wednesday	10:00 - 19:00	Saturday	10:00 - 18:00		



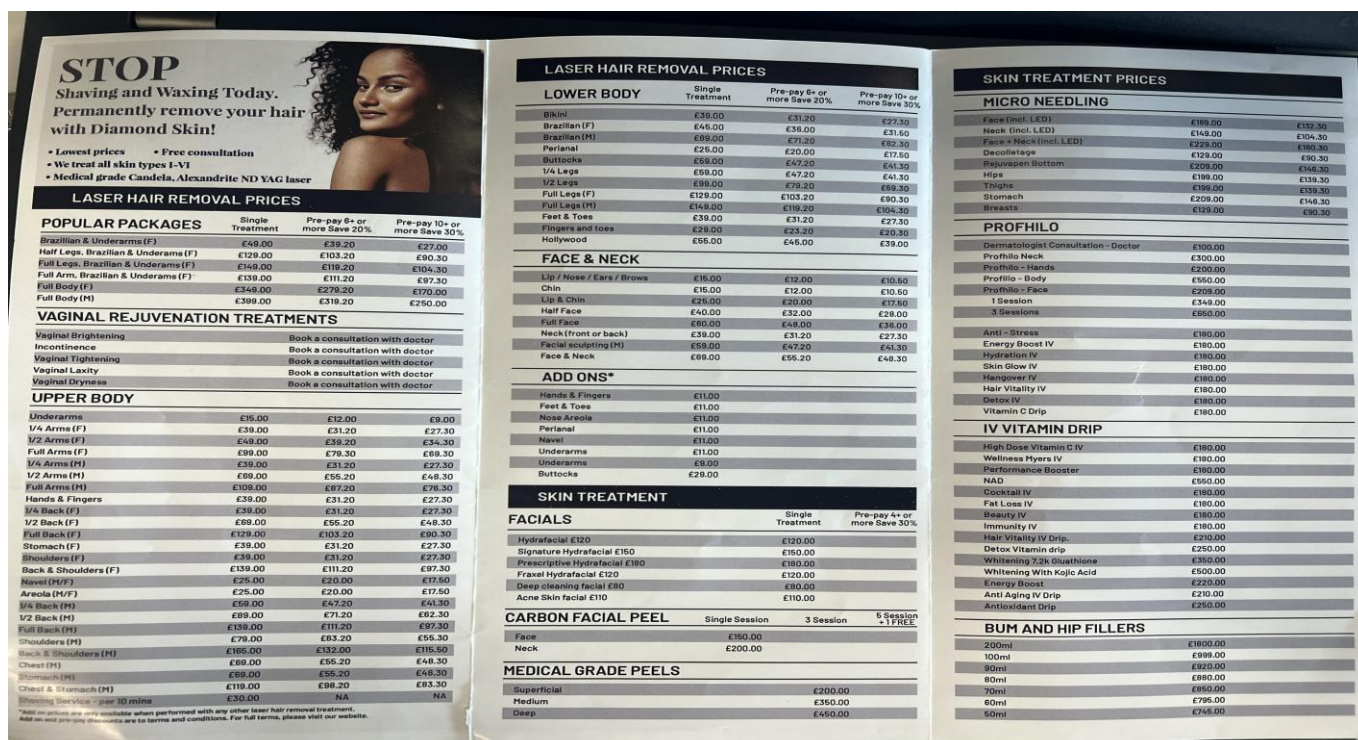
Call Sam to book!
0208 004 0277
you-got High Road, Wembley, HA9 6AZ.
tel: 0208 004 0277 | f: diamondskinuk | i: diamondskinuk
WWW.DSLCLINIC.COM



TREATMENT PRICE LIST

- | Skin Treatment Prices
- | Tattoo Removal Treatments
- | Laser Hair Removal Prices
- | Injectables Prices

Wembley 348 High Road, Wembley HA9 6AZ.
0208 004 0277
WWW.DSLCLINIC.COM



Informative

On Friday 26 September 2026, the Food Safety Team confirmed that the premises does not currently hold a special treatments licence and have not applied for an exemption.

There is a previous application for an exemption which was not accepted, they have yet to receive another application.

Defective Plan

During my visit, it had been noted that the proposed plan attached the the application is in fact defective, whereby the configuration is incorrect.

Ms Clarke was informed about my findings on the day via a telephone conversation, which included:

- Front door not illustrated on the plan.
- On entry, the seating area is located on the left side of the premises
- There are four treatments rooms, with three treatment rooms located on the right side of the premises on entry.
- The front reception/bar is positioned next by the front window.
- The rear fire exit was locked. Ms Clarke confirmed that you would need to break the glass door to gain access, which brings you to the neighbouring business known as "Savannah Private Spa".



Front of premises



Front Reception/Bar



View from Front Reception/Bar



Seating Area (view from entrance)



Toilet next to Treatment Room 3



Treatment Room 4 facing Toilet



Rear 'Fire Exit'

Change in Business Model

During my telephone conversation with Ms Clarke on 18 September 2025, she stated that she would provide alcohol for events taking place at the premises, which is different to what is described on the application form, according to Part 3 of the Application Form– Operating Schedule:

Please give a general description of the premises (please read guidance note 1)

The premises is a skin clinic operating on a single floor. The clinic intends to sell alcohol to clients within the clinic . The business has a total capacity of about 15 people, including both patrons and staff.

Details of Applicant

It has been confirmed that Ms Shantelle Clarke is the sole director of D S Laser Clinic Ltd. However, records indicate that she is associated with several other companies. Upon reviewing information obtained from the Food Safety Team and Companies House, discrepancies have been identified in the dates of birth listed for Ms Clarke. These inconsistencies raise concerns for the Licensing Authority regarding her suitability to be deemed a 'fit and proper' person to hold a premises licence.

DS LASER CLINIC LIMITED (13757793)

Reg office – [REDACTED]

Director – Shantelle Clarke

DOB [REDACTED]

Nationality - British

DIAMOND SKIN LIMITED (13400512) DISSOLVED December 2024

Reg office [REDACTED]

Director – Shantelle Clarke

DOB – [REDACTED]

Nationality – British

CAYMEN INSPECTIONS LIMITED (15737920)

Reg office – [REDACTED]

Director – Shantelle Clarke

DOB – [REDACTED]

Nationality – Cayman Islander

DIAMOND SKIN KNIGHTSBRIDGE LIMITED (16530615)

Reg office – [REDACTED]

Director – Shantelle Clarke

DOB – [REDACTED]

Nationality – British

DIAMOND AESTHETICS AND LASER LIMITED (14103303) DISSOLVED Feb 25

Reg Office – [REDACTED]

Director Shantelle Clarke

DOB – [REDACTED]

Nationality British

Statement in Support of Refusal of Application

I believe the application should be refused on the following grounds:

1. **Defective Plan:** The submitted plan is materially defective and fails to meet the required standards for accuracy and compliance, raising concerns about the applicant's understanding of regulatory obligations.
2. **Change in Business Model:** The proposed shift in the business model to include the supply of alcohol at events represents a significant departure from the originally stated purpose. This change has not been adequately justified or assessed for its potential impact on the community.
3. **Inconsistent Director Information:** The application contains varying dates of birth for the listed director, casting doubt on the reliability and integrity of the information provided. This inconsistency may indicate a lack of due diligence or transparency.
4. **Inappropriate Fire Exit:** The designated fire exit is unsuitable and does not comply with health and safety regulations, posing a potential risk to public safety in the event of an emergency.
5. **Failure to Apply for Required Licence:** The applicant has submitted an informative rather than applying for a Special Treatment Licence, which is a legal requirement for the type of services they intend to offer.

Given the above concerns, I strongly recommend that the application be refused.

Yours sincerely,

Esther Chan



Licensing Inspector
Regulatory Services
